

[RESIDENTIAL](#) > [SERVICES](#) > HOME ENERGY EVALUATIONS

Home Energy Evaluations

Get a Home Energy Evaluation in person or straight from your smartphone. Call [1-855-237-2673](tel:1-855-237-2673) to schedule.

[Register here](#)

Button will open new browser tab.

We've gone virtual.

Now you can get one of our professional Home Energy Evaluations right from your smartphone. Convenient and safe, virtual evaluations let you schedule a guided walkthrough of your home with a Home Energy Advisor. Using augmented reality (AR) technology, your Home Energy Advisor will evaluate your home and make energy-saving recommendations.

[Get started](#)

What to expect with your Virtual Home Energy Evaluation.

All you need is a smartphone and our Home Energy Advisors will guide you through the rest.

- 1 Call us at [1-855-237-2673](tel:1-855-237-2673) to schedule your evaluation.
- 2 At your scheduled time, you'll receive a unique web link to connect with your virtual Home Energy Advisor.
- 3 After allowing your mobile browser temporary access to your camera and microphone (the same



way you would Facebook or Zoom), you'll be connected to your virtual Home Energy Advisor.

- 4 Your Home Energy Advisor will guide you around your home while they ask you questions about your home's energy usage.
- 5 You stay in full control of the experience. That means you can pause your audio or video at any time if there are parts of your home you don't want your advisor to have virtual access to.
- 6 At the end of your appointment, you'll receive a customized report, an energy savings kit and a Home Depot gift card via mail for your participation.



What does a Home Energy Advisor evaluate?

During your Home Energy Evaluation, your advisor looks at 10 different areas:



Air sealing

[Download PDF here.](#)



HVAC

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Duct sealing

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Windows and doors

[Download PDF here.](#)



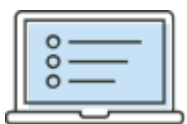
Electric water heater

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Wall insulation

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Appliances / electronics

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Lighting

[Download PDF here.](#)



Refrigerator

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What happens after the evaluation?

After your virtual evaluation, you'll receive your home's efficiency score, ranking your home's energy efficiency on a scale of 1-10. You'll also get your efficiency report with customized prioritized recommendations for ways to improve your home's energy efficiency.

Once you have your efficiency report, we can also help with upgrades. Financing is available in most areas and our [Quality Contractor Network](#) makes it easy to find a TVA-approved contractor. We'll even inspect the work after it's done, for a little extra peace of mind.

What people are saying.

// [My Home Energy Advisor] was very informative and I learned a lot of things that I had no previous knowledge of. I'm glad that this program exists and that I had such a great, friend, informative, and warming experience with my evaluator. >

Thomas
Homeowner in Fayetteville, TN

Are you ready to take the first step toward having an energy efficient and happy home? Let's get started!

Register now





Power Up badge—found!

You just earned 5 extra entries into the Smart Summer Sweepstakes. Continue your energy-saving journey and find more ways to boost your chances of winning prizes all summer long. Ready to claim your 5 extra entries?

[Claim my entries](#)

Home energy made easy.

Find out ways to make home energy work for you.



Energy Advice

Quick and easy resources that will guide you toward a more energy efficient home.



Financing options

Financing options are available for most professionally installed home energy upgrades. Register your home or sign in to see



what’s available in your area.

Get started

Register now

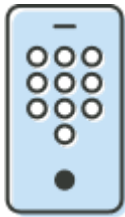


TVA-Approved Contractors

Hire with confidence when you use a TVA-approved contractor, plus get additional peace of mind by requesting a free inspection of the finished work.

Start here

Contact Us



Call us at
1-855-237-2673

For general questions or to register to participate, call us toll free. Our customer service representatives are available Monday through Friday, 7am – 5pm CST.

Call now



Submit a question online
to Customer Support

We look forward to helping you with your inquiry. We promptly respond to inquiries in the order in which they are received.

Submit a question



Frequently Asked
Questions

Browse our FAQs for answers to the most common questions.

Browse FAQs



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